

## HOTEL REGULATIONS – ABC HOTEL

1. Each guest is obliged to read the hotel regulations. Each customer is obliged to comply with hotel regulations throughout the whole object and report all found issues and missing inventory within the first 15 minutes. This also applies to issues found throughout the stay, while the guest will be held responsible for damages caused by him.
2. Only a registered guest or a registered animal is allowed to stay in the room. Unregistered visitors are allowed only in public spaces of the hotel.
3. With respect to safety, all children or animals must be accompanied by an adult in public spaces of the hotel.
4. The receipt for accommodation is payable immediately, in case of a long term stay are guests obliged to pay the receipt at least 1 month in advance.
5. It is strictly prohibited to throw any items out the window or balcony.
6. It is strictly prohibited to leave indoors furniture on the balcony. Throughout the whole hotel is prohibited moving, reorganization or alteration of hotel furniture.
7. Damages caused to walls, paintings, pictures, carpets, furniture or other hotel objects is sanctioned by a fee of 100€, the guest will still be liable to repay the full cost of the damaged object.
8. The use of own electric devices is prohibited, as well as bringing them to the room without notifying the reception in advance. This does not apply to electric shavers, hair dryers and curling iron.
9. It is strictly prohibited to cook you own food outside of areas provided for this purpose.
10. Smoking is strictly prohibited throughout the hotel with the exception of balconies. The guest will be fined for breach of this prohibition 35€.
11. Guests are required to abide to silent hours between 22:00 and 6:00.
12. Each guest is required to power off all electric devices, turn off lights, water, close all windows and doors when leaving the object and leave keys at the reception.
13. The hotel is not responsible for valuables, which have not been stored in the safe at the reception.
14. The room can be utilized by guests until 10:00 of the day of leaving. If the guest stays longer, the hotel will bill another day of stay.
15. There is a fee of 10€ for losing the key, TV remote or proof of advance payment.
16. In case of noncompliance with hotel regulations may each guest be charged up to 100€ for each breach of hotel regulations, while this fine does not nullify hotel's claim on reimbursement for all damages caused by the guest, and the hotel may cancel the paid for accommodation without entitlement to a refund.